



EUROPEAN AVIATION SAFETY AGENCY
AGENCE EUROPÉENNE DE LA SÉCURITÉ AÉRIENNE
EUROPÄISCHE AGENTUR FÜR FLUGSICHERHEIT

Organisation Requirements for Air Operations Part –ORO *Management*

Implementation Workshop
Air Ops Regulation (EU) No 965/2012

Warsaw, 15-16 May 2014

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ORO.GEN.200(a)(1) Organisation & Accountabilities

Safety manager

- Unique focal point for safety management
- May be assisted by additional personnel

Personnel requirements

- ORO.GEN.210(c)



ORO.GEN.200(a)(2) Safety Policy

Definition of safety objectives?

- Safety policy = description of overall philosophies & principles

AMC1 ORO.GEN.200(a)(2)

- *Establish* safety objectives and performance standards

GM1 ORO.GEN.200(a)(2)

- Statement of intention to maintain and improve safety



ORO.GEN.200(a)(3) Safety Risk Management

Emergency Response Plan (ERP)

- Proportionate

AMC1 ORO.GEN.200(a)(3)(g)

- Actions to be taken in case of an emergency

Objectives

- Transitions from normal to emergency operations
- Safe continuations/return to normal
- Coordination with ERPs of other Orgs.



ORO.GEN.200(a)(4) Training & Communication

Evaluation of training programmes & syllabi

AMC1 ORO.GEN.200(a)(4)

- Appropriate training
- Record to be kept

GM3 ORO.GEN.130(b)

- List changes requiring prior approval
- Ground personnel training programmes in OM Part D



ORO.GEN.200(a)(4) Training & Communication

Training

- Approved training programme

Trainer qualification

- Assessed & documented by operator



Scope of activities

- Ops specs describe operator
- Contracted activities



ORO.GEN.200(a)(6) Compliance Monitoring

Frequency of internal CM audits?

- CM with feedback to accountable manager

AMC1 ORO.GEN.200(a)(6)

- Schedule of monitoring programme

Objective

- Ensure effective implementation of corrective actions



Integration of Management Systems

CAMO / AMO

- So far MS not required by Reg.2042/2003
- RMT.0251 to transpose requirements (Opinion in 2016)

EASA supports implementation before

- Compliance manager = quality manager



Complex vs. Non-complex

Workforce of > 20 FTEs

Workforce < 20 FTEs but:

- Contracted activities subject to approval (ORO.GEN.205)
- Risk from:
 - PBN, LVO, ETOPS, HHO, HEMS, NVIS, DG



Safety Manager vs. Compliance Monitoring Manager



SM

Development,
administration and
maintenance of the
operator's safety
management system.



CMM

Monitor for
compliance with
applicable regulatory
requirements



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Summary

Performance based

- Risk based oversight
- Approval & oversight of process
- Demonstration of performance

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